



DOHA CALL LINE

— ENGINEERING COMFORT. BUILDING EXCELLENCE. —



HVAC SOLUTIONS



CIVIL WORKS



MEP SERVICES



INTERIOR DECORATION



ABOUT US

Doha Call Line (DCL)

Engineering Comfort. Building Excellence.

Doha Call Line (DCL) is a Qatar-based multidisciplinary company providing HVAC Solutions, Civil Works, MEP Services, and Interior Decoration for residential, commercial, and industrial projects.

With over a decade of experience, we have grown from a trusted cooling solutions provider to a reliable engineering and construction partner known for quality, safety, and timely delivery.

Our skilled team delivers end-to-end solutions—from planning and design to execution, testing, commissioning, and maintenance—ensuring every project meets the highest standards and exceeds client expectations.



HVAC SOLUTIONS

Design, supply, installation, testing and maintenance of air conditioning, ventilation and refrigeration systems.



CIVIL WORKS

Structural works, concrete works, masonry, plastering, tiling, and all related civil construction services.



MEP SERVICES

Mechanical, Electrical & Plumbing services including HVAC, electrical systems, plumbing, firefighting, and more.



INTERIOR DECORATION

Interior design, fit-out, ceiling, flooring, painting, partitions, lighting and all interior decoration works.



WHY CHOOSE US



EXPERIENCED TEAM

Skilled professionals delivering excellence in every project.



QUALITY & RELIABILITY

We ensure high standards of workmanship and dependable service.



SAFETY FIRST

We follow strict safety standards to ensure a secure working environment.



CLIENT FOCUSED

Understanding client needs and delivering customized solutions.



INTEGRATED SOLUTIONS

HVAC, Civil, MEP & Decoration services under one roof for efficient delivery.



SUSTAINABILITY

We promote energy-efficient practices and sustainable project solutions.



ISO 9001:2015
Quality Management System



ISO 14001:2015
Environmental Management System



ISO 45001:2018
Occupational Health and Safety Management System



We don't just build projects —
we build trust, comfort, and excellence.



DOHA CALL LINE

ENGINEERING COMFORT. BUILDING EXCELLENCE.



HVAC SOLUTIONS



CIVIL WORKS



MEP SOLUTIONS



DECORATION



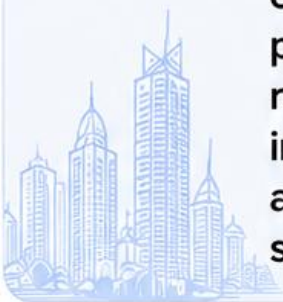
VISION • MISSION • CORE VALUES

PAGE 2



VISION

To become a leading engineering and construction service provider in Qatar, recognized for quality, innovation, reliability, and sustainable solutions.



MISSION

To deliver high-quality HVAC, Civil, MEP, and Interior Decoration solutions through expertise, integrity, and commitment to exceeding client expectations.



CORE VALUES



QUALITY

We deliver quality workmanship in everything we do.



SAFETY

We prioritize safety for our people, clients and projects.



INTEGRITY

We operate with honesty, transparency and fairness.



INNOVATION

We embrace new ideas and technology to deliver better solutions.



SUSTAINABILITY

We are committed to environmental responsibility and a sustainable future.



TEAMWORK

We believe in collaboration to achieve excellence.



OUR COMMITMENT

We are dedicated to delivering safe, quality and sustainable projects that create long-term value for our clients and community.





DOHA CALL LINE

ENGINEERING COMFORT. BUILDING EXCELLENCE.



HVAC SOLUTIONS



CIVIL WORKS



MEP SERVICES



INTERIOR DECORATION

OUR SERVICES

PAGE 3



HVAC SOLUTIONS

Design, installation and maintenance of all types of air conditioning, ventilation and refrigeration systems.

OUR SCOPE

- ✓ Load calculation & system design
- ✓ VRF/VRV, Chilled Water & DX systems
- ✓ AHU, FCU, FAHU & RAHU installation
- ✓ Ducting, insulation & air distribution
- ✓ Testing, commissioning & maintenance



CIVIL WORKS

High-quality civil construction with strength, durability, safety and timely completion.

OUR SCOPE

- ✓ Structural works (RCC, steel & masonry)
- ✓ Concrete works & formwork
- ✓ Roads, paving & infrastructure works
- ✓ Excavation, backfilling & compaction
- ✓ Finishing & refurbishment works



MEP SERVICES

Integrated MEP solutions ensuring efficient, safe and reliable building performance.

OUR SCOPE

- ✓ Electrical Power Distribution (LV/MV)
- ✓ Lighting, Emergency & Exterior Lighting
- ✓ Plumbing & Sanitary Systems
- ✓ Fire Alarm, Fire Fighting & Gas Systems
- ✓ BMS, ELV, Data & Communication
- ✓ Testing, commissioning & maintenance



INTERIOR DECORATION

Functional and aesthetic interior spaces tailored to client requirements.

OUR SCOPE

- ✓ Interior design & space planning
- ✓ Gypsum works, partitions & ceilings
- ✓ Flooring (tiles, marble, vinyl, carpet, etc.)
- ✓ Painting, wallpaper & wall finishes
- ✓ Joinery, carpentry & custom furniture
- ✓ Lighting design & decorative works



OUR COMMITMENT

We are committed to delivering safe, high-quality, on-time and cost-effective solutions through skilled manpower, advanced technology and strong project management.

WE FOLLOW



QCS
Quality Control System



HSE
Health, Safety & Environment



QA/QC
Quality Assurance / Quality Control



ON TIME
Timely Delivery



BEST VALUE
Cost Effective Solutions



DOHA CALL LINE

ENGINEERING COMFORT. BUILDING EXCELLENCE.



HVAC SOLUTIONS



CIVIL WORKS



MEP SERVICES



INTERIOR DECORATION



WHY CHOOSE US



25+ YEARS EXPERIENCE

Extensive experience in HVAC, Civil, MEP, and Interior Fit-Out projects across residential, commercial, and industrial sectors in Qatar.



SKILLED TECHNICAL MANPOWER

Qualified engineers, supervisors, HVAC technicians, electricians, plumbers, welders, and skilled workers ensuring precise project execution.



QUALITY ASSURANCE & QA/QC

Strict compliance with project specifications, inspection procedures, material approvals, testing, and QA/QC standards.



ON-TIME PROJECT DELIVERY

Efficient planning, resource management, and site coordination ensuring timely execution without compromising quality.



HSE & SAFETY COMMITMENT

Implementation of HSE policies, toolbox talks, PPE compliance, risk assessments, and safe working procedures.



INTEGRATED ENGINEERING SOLUTIONS

Complete HVAC, Civil, MEP, and Interior Decoration services under one platform for seamless project coordination.



OUR STRENGTHS



PROJECT MANAGEMENT

Professional planning, monitoring & control throughout the project lifecycle.



QA/QC CONTROL

Rigorous quality checks at every stage to ensure compliance with standards.



HSE COMPLIANCE

Committed to maintaining safe work environment and zero-harm workplace.



TESTING & COMMISSIONING

All systems tested, verified & commissioned for optimal performance and reliability.



SKILLED WORKFORCE

Experienced and trained workforce delivering precision and excellence.



COST EFFECTIVE SOLUTIONS

Value engineering approach to deliver high quality at competitive cost.



DOHA CALL LINE

ENGINEERING COMFORT. BUILDING EXCELLENCE.



HVAC SOLUTIONS



CIVIL WORKS



MEP SERVICES



INTERIOR DECORATION



OUR TEAM & ORGANIZATION

Our organizational structure is designed to ensure efficient project delivery, clear communication, and accountability at every level.

GENERAL MANAGER
Overall leadership, strategic planning, business development, and client relationships.



<p>ENGINEERS Delivering innovative, code-compliant, and cost-effective engineering solutions using advanced design tools and BIM technology.</p>	<p>PROJECT MANAGERS Ensuring projects are completed on time, within budget, and to the highest quality through effective planning and coordination.</p>	<p>SUPERVISORS Overseeing site activities, enforcing safety and quality standards, and ensuring seamless execution of works.</p>	<p>TECHNICIANS Skilled workforce executing installations, testing, and maintenance to ensure reliable and efficient system performance.</p>	<p>SUPPORT FUNCTIONS Providing essential administrative, quality, safety, and operational support that strengthens our project delivery capabilities.</p>
---	--	---	--	--

OUR TEAM STRENGTH

<p>EXPERIENCED & QUALIFIED TEAM Professionals with extensive experience in Qatar's construction industry.</p>	<p>TECHNICAL EXCELLENCE Strong technical expertise in HVAC, MEP, Civil, and Interior fit-out works.</p>	<p>COLLABORATIVE APPROACH Cross-functional coordination ensures efficiency and seamless project delivery.</p>	<p>SAFETY & QUALITY FOCUSED Committed to HSE, quality standards, and continuous improvement.</p>	<p>RELIABLE & CLIENT FOCUSED Dedicated to building long-term partnerships through trust, performance, and integrity.</p>
--	--	--	---	---



HEALTH, SAFETY & QUALITY (HSE)



We are committed to the health, safety and well-being of our people, our clients and the communities in which we work.

PPE	RISK ASSESSMENT	TOOLBOX TALKS	EMERGENCY RESPONSE	QUALITY INSPECTIONS
<ul style="list-style-type: none"> Mandatory use of PPE at all times Helmet, Safety Shoes, Gloves, Goggles High-Visibility Vest Hearing & Respiratory Protection 	<ul style="list-style-type: none"> Identify hazards Evaluate risks Implement control measures Permit to Work (PTW) Review & monitor risks 	<ul style="list-style-type: none"> Daily toolbox talks Task briefing Hazard awareness Lessons learned Worker engagement 	<ul style="list-style-type: none"> Emergency procedures Evacuation plans First Aid & AED Fire fighting systems Regular drills & training 	<ul style="list-style-type: none"> Material inspections Method statement compliance In-process inspections Final testing & commissioning NCR & Corrective actions

HSE CULTURE WE PROMOTE

<p>Think Safe Work Safe</p>	<p>Follow Rules Save Lives</p>	<p>Report Hazards & Near Misses</p>	<p>Plan Work Work Safe</p>	<p>Quality in Every Step</p>	<p>Protect People & Environment</p>
---------------------------------	------------------------------------	---	--------------------------------	----------------------------------	---

<p>PPE COMPLIANCE</p>	<p>PERMIT TO WORK</p>	<p>TOOLBOX TALK</p>	<p>FIRE SAFETY DRILL</p>	<p>CONFINED SPACE ENTRY</p>	<p>FIRST AID RESPONSE</p>
<p>EQUIPMENT INSPECTION</p>	<p>ELECTRICAL SAFETY</p>	<p>QUALITY CHECK</p>	<p>HAZARD IDENTIFICATION</p>	<p>RISK CONTROL</p>	<p>RECORD & REPORTING</p>

<h3>OUR HSE COMMITMENT</h3> <p>We are committed to ZERO harm through leadership, accountability, training, and continuous improvement of our HSE performance.</p>	<p>ZERO HARM</p>	<p>PEOPLE FIRST</p>	<p>COMPLIANCE</p>	<p>CONTINUOUS IMPROVEMENT</p>
---	------------------	---------------------	-------------------	-------------------------------



DOHA CALL LINE

— ENGINEERING COMFORT. BUILDING EXCELLENCE. —



-  HVAC SOLUTIONS
-  CIVIL WORKS
-  MEP SERVICES
-  INTERIOR DECORATION

OUR STRENGTHS

We combine technical expertise, innovative solutions, and a client-first approach to deliver projects that exceed expectations. Our commitment to quality and reliability sets us apart.



EXPERIENCED TEAM

Our qualified professionals bring years of industry experience and technical expertise to every project.



QUALITY ASSURANCE

We adhere to international standards and best practices to ensure the highest quality in all our work.



INNOVATIVE SOLUTIONS

We leverage the latest technologies and innovative approaches to deliver efficient and sustainable engineering solutions.



SAFETY FIRST

The health and safety of our people and stakeholders is our top priority on every project.



ON-TIME DELIVERY

We are committed to efficient planning and execution to complete projects on schedule, every time.



CLIENT FOCUSED

We build strong relationships through clear communication, transparency, and dedication to client satisfaction.



COST EFFECTIVE

We optimize resources and processes to deliver maximum value without compromising on quality.



SUSTAINABLE PRACTICES

We integrate sustainable practices into our projects to minimize impact and build a better future.

BUILT ON TRUST. DELIVERED WITH EXCELLENCE.



QUALITY ASSURED
High standards in execution and finishing



SAFETY FOCUSED
Strict adherence to HSE policies and site safety



ON-TIME DELIVERY
Efficient planning and resource management



CLIENT SATISFACTION
Committed to exceeding expectations on every project



DOHA CALL LINE

— ENGINEERING COMFORT. BUILDING EXCELLENCE. —

-  HVAC SOLUTIONS
-  CIVIL WORKS
-  MEP SERVICES
-  INTERIOR DECORATION



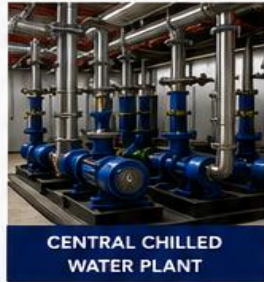
MAJOR PROJECTS

We take pride in delivering technically complex and high-quality projects across multiple disciplines. Below are glimpses of our key project executions.




HVAC PROJECTS

- Central Chilled Water Plants
- AHU / FAHU Installations
- Ducting Works (GI & Fabric)
- VRF / VRV Systems
- Testing, Commissioning & Balancing




CIVIL PROJECTS

- Concrete Works
- Structural Works
- Block Work & Masonry
- Waterproofing Works
- External Works & Finishes




MEP PROJECTS

- Electrical Power Distribution
- Lighting & LV Systems
- Plumbing & Drainage Systems
- Fire Fighting Systems
- BMS & Control Systems
- Testing & Commissioning




DECORATION PROJECTS

- Gypsum Ceiling & Partitions
- Painting Works
- Flooring & Wall Tiling
- Joinery & Carpentry
- Finishing & Fit-Out Works




QUALITY ASSURED
High standards in execution and finishing



SAFETY FOCUSED
Strict adherence to HSE policies and site safety



ON-TIME DELIVERY
Efficient planning and resource management



CLIENT SATISFACTION
Committed to exceeding expectations on every project



DOHA CALL LINE

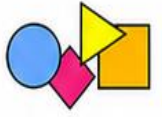
— ENGINEERING COMFORT. BUILDING EXCELLENCE. —

 HVAC SOLUTIONS |
  CIVIL WORKS |
  MEP SERVICES |
  INTERIOR DECORATION



MAJOR CLIENTS

We are proud to have partnered with leading organizations across Qatar, delivering excellence through trusted engineering solutions.



متاحف قطر
QATAR MUSEUMS

QATAR MUSEUMS

Delivered comprehensive MEP solutions for various museum facilities, ensuring world-class comfort, efficiency, and reliability.



ردكو للإنشاءات - المانع
REDCO
CONSTRUCTION - ALMANA

REDCO

Executed HVAC, plumbing, and MEP works for multiple residential, commercial, and infrastructure projects with high quality and on-time delivery.



SECC

Partnered on large-scale infrastructure and building projects, providing complete MEP and civil engineering solutions.



AL JABER

Delivered a wide range of MEP services across critical and commercial projects, meeting the highest standards of safety, quality, and performance.



WASEEF

Delivered full refurbishment works across multiple properties, including MEP services, interior improvements, and system enhancements.



DOHA OASIS

Undertook comprehensive refurbishment works to enhance building performance, aesthetics, and comfort across residential and commercial areas.



QUALITY ASSURED
High standards in execution and finishing



SAFETY FOCUSED
Strict adherence to HSE policies and site safety



ON-TIME DELIVERY
Efficient planning and resource management



CLIENT SATISFACTION
Committed to exceeding expectations on every project

WE BUILD MORE THAN STRUCTURES, WE BUILD TRUST.



DOHA CALL LINE

— ENGINEERING COMFORT. BUILDING EXCELLENCE. —



HVAC
SOLUTIONS



CIVIL
WORKS



MEP
SERVICES



INTERIOR
DECORATION

CONTACT US

We are here to answer your questions, discuss your projects, and provide the engineering solutions you need.



ADDRESS

OFFICE 304, LEVEL 30
MARINA TWIN TOWER A
LUSAIL CITY, QATAR



MOBILE

+974 3354 4161
+974 3992 2100



EMAILS

✉ info@dohacallline.com
✉ mohamadceo@dohacallline.com



WEBSITE

www.dohacallline.com

LET'S BUILD THE FUTURE TOGETHER.

Partner with Doha Call Line for reliable, innovative, and sustainable engineering solutions that stand the test of time.



TRUST



TEAMWORK



INNOVATION



QUALITY



QUALITY ASSURED

High standards in execution and finishing



SAFETY FOCUSED

Strict adherence to HSE policies and site safety



ON-TIME DELIVERY

Efficient planning and resource management



CLIENT SATISFACTION

Committed to exceeding expectations on every project

WE BUILD MORE THAN STRUCTURES, WE BUILD TRUST.



www.dohacallline.com